



Billing Code 3210-01-M

OVERSEAS PRIVATE INVESTMENT CORPORATION

[DFC-011]

Submission for OMB Review; comments request

AGENCY: Overseas Private Investment Corporation (OPIC), US International Development Finance Corporation (DFC)

ACTION: Notice of Information Collection; request for comment

SUMMARY: Under the provisions of the Paperwork Reduction Act, agencies are required to publish a Notice in the Federal Register notifying the public that the agency is creating a new information collection for OMB review and approval and requests public review and comment on the submission. As part of a Federal Government-wide effort to streamline the process to seek feedback from the public on service delivery, the agencies are seeking a Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery. Comments are being solicited on the need for the information; the accuracy of the burden estimate; the quality, practical utility, and clarity of the information to be collected; and ways to minimize reporting the burden, including automated collected techniques and uses of other forms of technology.

DATES: DFC intends to begin use of the generic clearance no earlier than October 1, 2019. Comments must be received by September 5, 2019.

ADDRESSES: Comments and requests for copies of the subject information collections may be sent by any of the following methods:

- Mail: Catherine F. I. Andrade, Agency Submitting Officer, Overseas Private Investment Corporation, 1100 New York Avenue, NW, Washington, DC 20527.

- E-mail: fedreg@opic.gov

Instructions: All submissions received must include the agency name and agency form number or OMB form number for the referenced information collection(s). Electronic submissions must include the full agency form number(s) in the subject line to ensure proper routing. Please note that all written comments received in response to this notice will be considered public records.

FOR FURTHER INFORMATION CONTACT: Agency Submitting Officer: Catherine F. I. Andrade, (202) 336-8768.

SUPPLEMENTARY INFORMATION: The Better Utilization of Investments Leading to Development (BUILD) Act of 2018, Pub. L. 115-254 creates the U.S. International Development Finance Corporation (DFC) by bringing together the Overseas Private Investment Corporation (OPIC) and the Development Credit Authority (DCA) office of the U.S. Agency for International Development (USAID). Section 1465(a) of the Act tasks OPIC staff with assisting DFC in the transition. Section 1466(a)-(b) provides that all completed administrative actions and all pending proceedings shall continue through the transition to the DFC. Accordingly, OPIC is issuing this Paperwork Reduction Act notice and request for comments on behalf of the DFC.

SUMMARY FORMS UNDER REVIEW

Title of Collection: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

Type of Review: New information collection.

Agency Form Number: DFC-011.

OMB Form Number: Not assigned, new information collection.

Frequency: Once.

Affected Public: Business or other for-profit; not-for-profit institutions; individuals.

Total Estimated Number of Annual Number of Respondents: 200.

Estimated Time Per Respondent: 0.1 to 1 hours.

Total Estimated Number of Annual Burden Hours: 100 hours.

Abstract: The information collection activity under this clearance will garner qualitative customer and stakeholder feedback in an efficient, timely manner. By qualitative feedback the agency means information that provides useful insights on perceptions and opinions, but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the agency and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

Feedback collected under this generic clearance will provide useful information, but it will not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs.

Dated: July 1, 2019

Catherine F. I. Andrade,

Corporate Secretary, Department of Legal Affairs.

[FR Doc. 2019-14366 Filed: 7/3/2019 8:45 am; Publication Date: 7/5/2019]